



**We are a fully-registered  
online pharmacy,  
providing a wide range of  
private and NHS services.**

**NHS**  
Providing NHS services

## Contact Us

Suite 11, Prospect house ,  
Featherstall road south, Oldham, OL9 6HT

[info@trustcarepharmacy.co.uk](mailto:info@trustcarepharmacy.co.uk)

Tel: 0161 660 9870

[www.trustcarepharmacy.co.uk](http://www.trustcarepharmacy.co.uk)



We are your independent online  
pharmacy

## Our Key Services

- Free NHS Prescription Delivery
- Free Same Day Delivery for Urgent Prescriptions\*
- Free Dosette Service\* if meets eligibility criteria
- Over the Counter Medication Delivery Service

We are an online pharmacy, also known as Distance Selling Pharmacy. Our pharmacy offers a wide range of services to cater for your health needs, wherever you live in England.

Our services are delivered virtually and medications are delivered to you by post. As an online-only pharmacy, you are not allowed to visit the pharmacy's physical location. We are a fully-registered online pharmacy, registered with the General Pharmaceutical Council.

Our pharmacy team is available during the opening hours for any queries by phone or email.

We provide wide a range of NHS services.

Visit our website to find out more

[www.trustcarepharmacy.co.uk](http://www.trustcarepharmacy.co.uk)

## **Our NHS services**

### **Dispensing NHS prescriptions**

Get your NHS prescription dispensed and delivered to your address anywhere in England.

Save time with our hassle-free prescription dispensing and delivery service.

Nominate our pharmacy for electronic prescriptions so that your prescriptions can be sent directly by your doctors to us and we will deliver the medication to your address.

### **Free Same-Day Delivery for Urgent Prescriptions\***

If you have an urgent prescription, please get in touch with our team, where possible we will try to deliver the prescription on the same day or the next day.

### **Dosette Service\* if meets eligibility criteria**

If you are unable to manage your medication in original packs, we offer a free Dosette Service. Get in touch with our team to find out if you meet the eligibility criteria.

## **Electronic Prescription Service (EPS)**

Now you can nominate us as your pharmacy of choice by getting in touch with our team or by speaking with your GP. Your NHS prescriptions will be sent electronically to us and we will get your medication ready and deliver it to your address.

### **NHS unwanted medication disposal service**

Unwanted medicines should be returned to pharmacies for safe disposal. Contact our team for details.

### **Sign-posting**

If we are unable to provide the treatment option or solution for your query, our pharmacy team will sign-post you to a suitable local service where possible.

### **Self-care & health advice**

Our pharmacy team is fully trained in providing advice on a wide range of healthcare conditions and queries relating to self-care. Please get in touch with our pharmacy team for expert health advice on a wide range of topics, including, healthy living advice, health conditions, prescriptions and over-the-counter medications.

## Our Private Services

We also offer a wide range of private services.

### Over-the-Counter Medication Delivery Service

We offer a home delivery service for over-the-counter medicines and supplements. Simply get in touch with our pharmacy team for advice and to arrange delivery of private over-the-counter medicines.

### Private Prescriptions

We dispense and deliver private prescriptions at competitive rates. Simply get in touch with our team to get a quote for your private prescription medicines. We are a fully registered online pharmacy in the UK, order with confidence.

### Minor Ailments

If you are suffering from a minor condition, get in touch to speak with our pharmacy team who will be able to provide advice and any possible treatment options. We offer home delivery for over-the-counter medicines.



### OPENING HOURS

Mon-Fri

09:00 - 18:00

(closed for lunch between 13:00 -14:00)

We are closed on Saturdays and Sundays

The pharmacy is closed on Bank Holidays

### Superintendent Pharmacist

Shafa Iram Mahmood

### Superintendent GPhC number:

2076819

[info@trustcarepharmacy.co.uk](mailto:info@trustcarepharmacy.co.uk)  
0161 660 9870

[www.trustcarepharmacy.co.uk](http://www.trustcarepharmacy.co.uk)

## Do you have a suggestion, feedback or complaints?

We are constantly reviewing our processes to ensure that we are providing the best possible care for our patients.

We welcome any feedback that you might have about our services or products. You can get in touch with us through our contact us form on our website, through email or by phone.

Your feedback will help us shape the service that we provide so that it best meets your requirements/needs. We are committed to providing the highest level of service to our patients.

If you have a complaint, please fill out our complaint form on our website. We take any complaints seriously and follow the procedure that meets the national criteria.

You can find out more about our pharmacy by visiting our website, [www.trustcarepharmacy.co.uk](http://www.trustcarepharmacy.co.uk)

Alternatively, you can email us at [info@trustcarepharmacy.co.uk](mailto:info@trustcarepharmacy.co.uk)

You can also get in touch with our team by phone, call **0161 660 9870**